

FIT

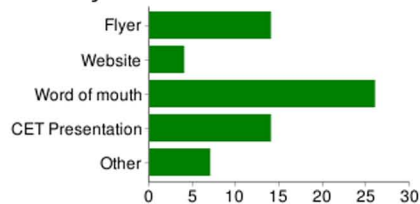
Center for Excellence in Teaching

Survey 2008 Results

65 [responses](#)

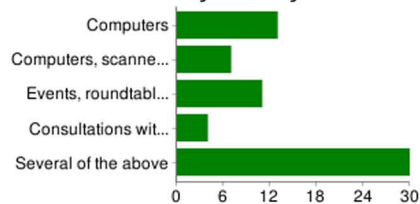
Summary [See complete responses](#)

1. How did you learn about the CET?



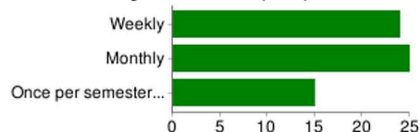
Flyer	14	22%
Website	4	6%
Word of mouth	26	40%
CET Presentation	14	22%
Other	7	11%

2. What CET services do you normally use?



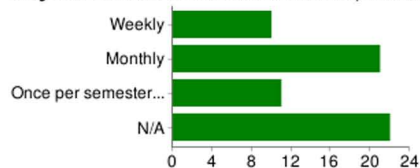
Computers	13	20%
Computers, scanners and/or video editing equipment	7	11%
Events, roundtables, seminars	11	17%
Consultations with director and/or coordinator	4	6%
Several of the above	30	46%

3. How often do you use the CET (b502)?



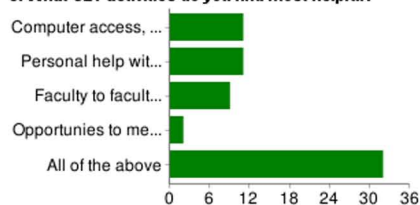
Weekly	24	37%
Monthly	25	38%
Once per semester or less	15	23%

4. If you use the CET website and/or calendar, how often do you use these resources?



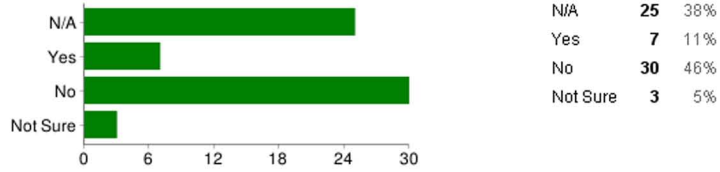
Weekly	10	15%
Monthly	21	32%
Once per semester or less	11	17%
N/A	22	34%

5. What CET activities do you find most helpful?

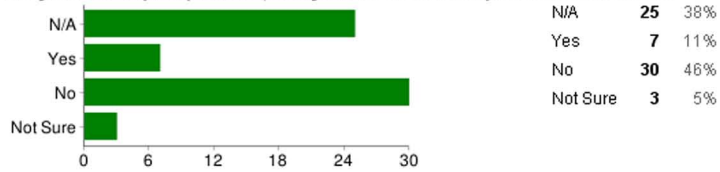


Computer access, including peripheral equipment such as scanners & printers	11	17%
Personal help with technology, teaching strategies and project development	11	17%
Faculty to faculty technology workshops, training, seminars and roundtables	9	14%
Opportunities to meet with other faculty members	2	3%
All of the above	32	49%

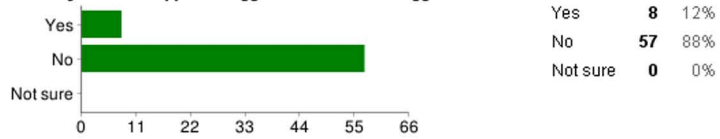
6. If you are an adjunct professor, have you ever visited the Adjunct Advocate website?



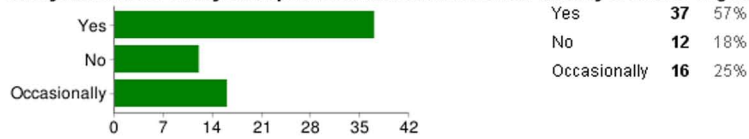
6. If you are an adjunct professor, have you ever visited the Adjunct Advocate website?



7. Have you ever dropped a suggestion in the CET suggestion box?



8. Do you attend CET faculty development activities such as It's Your First Day of Class or Angel workshops?



Timestamp	1. How did you learn about the CET?	2. What CET services do you normally use?	3. How often do you use the CET (b502)?	4. If you use the CET website and/or calendar, how often do you use these resources?	5. What CET activities do you find most helpful?	6. If you are an adjunct professor, have you ever visited the Adjunct Advocate website?	7. Have you ever dropped a suggestion in the CET suggestion box?	8. Do you attend CET faculty development activities such as It's Your First Day of Class or Angel workshops?	9. What do you like most about the CET? What do you like the least?	10. What suggestions do you have for the CET that would make visits to B502 more productive?
11/26/2008 17:32:48	Website	Computers, scanners and/or video editing equipment	Several times per week	Every week	All of the above	Yes	No	Occasionally	This is a test from Po	This is a test from Po
12/2/2008 16:08:44	Flyer	Computers	Weekly	Weekly	Computer access, including peripheral equipment such as scanners & printers	N/A	Yes	Yes	test	test
12/2/2008 16:21:41	Other	Computers	Weekly	Monthly	All of the above	Yes	Yes	Occasionally	Access and the people In a word, access--to technology, insightful personnel, and relevant learning sessions--is what I like most about CET.	While the presentations I've attended have been relevant to my needs as an instructor and rewarding in terms of their content, it would also be beneficial to have more instructional opportunities from educational thought leaders outside of CET.
12/2/2008 16:25:55	Word of mouth	Several of the above	Weekly	N/A	All of the above	No	No	Yes	What I like least is the computer-access speed, which is significantly slower than other locations at FIT (e.g., the adjunct office, C612C, to which I'm assigned)	
12/2/2008 16:36:33	Flyer	Several of the above	Monthly	Monthly	All of the above	No	No	Yes	Ability to talk to other teachers and share best practices.	None
12/2/2008 16:57:00	Word of mouth	Computers, scanners and/or video editing equipment	Monthly	N/A	Computer access, including peripheral equipment such as scanners & printers	No	No	Yes	convenience I thought Angel training was outstanding. I didn't know about the Adjunct program, despite the fact that I'm almost through my 3rd semester.	Online training via chat rooms or webcasts. I am an adjunct. Usually time on campus very limited.
12/2/2008 17:07:53	Other	Events, roundtables, seminars	Once per semester or less	N/A	Personal help with technology, teaching strategies and project development	No	No	Occasionally		
12/2/2008 17:22:28	CET Presentation	Events, roundtables, seminars	Once per semester or less	N/A	Faculty to faculty technology workshops, training, seminars and roundtables	No	No	No		
12/2/2008 17:23:19	Flyer	Computers	Once per semester or less	Monthly	Faculty to faculty technology workshops, training, seminars and roundtables	Yes	No	Yes	variety of courses offered to adjuncts	none
12/2/2008 17:28:47	CET Presentation	Several of the above	Once per semester or less	Monthly	Faculty to faculty technology workshops, training, seminars and roundtables	No	No	Occasionally		
12/2/2008 17:37:34	Word of mouth	Computers, scanners and/or video editing equipment	Weekly	Monthly	Opportunities to meet with other faculty members	Yes	No	Yes	I like the fact that the center is open 24/7 and the space is nicely set up for working. I may disagree with the fact that sometimes people talks out loud (to each other or over the phone) without considering that other people are working or trying to get their work done. The over all impression is that the CET is a great place to work!!	Probably putting some signs asking people to talk slow in order to be more considerate about other people's work.
12/2/2008 18:03:01	Flyer	Several of the above	Once per semester or less	N/A	All of the above	Not Sure	No	Yes		
12/2/2008 18:20:47	Word of mouth	Several of the above	Monthly	Once per semester or less	All of the above	No	No	Yes	Availability and comfortable work space. Good staff. Not enough upgrade application training No color printer	More interactive workshops with other faculty to share ideas. I enjoyed the "Tips for Teaching" Thank you for your all your efforts. This is a much needed resource for faculty!
12/2/2008 18:36:02	Flyer	Several of the above	Weekly	Monthly	Faculty to faculty technology workshops, training, seminars and roundtables	No	No	Yes	Blackboard and now Angel training	more seminars on teaching tools
12/2/2008 19:13:49	Word of mouth	Computers, scanners and/or video editing equipment	Once per semester or less	N/A	Personal help with technology, teaching strategies and project development	No	No	No	I got help in scanning and burning. I sat there, twiddling my 3 thumbs, waiting for help. New IT seminars are excellent	More folks to help. I have tried taking beginning computer classes, but have to drop out as I start falling behind within 5 minutes. The vast majority of the class seem to be (somewhat) familiar with the lesson. If there were more folks there, patient types, I could possibly learn stuff.
12/2/2008 19:33:04	Flyer	Several of the above	Monthly	Monthly	All of the above	No	Yes	Yes	There is nothing I like least--it is all useful and beneficial	
12/2/2008 21:10:39	Flyer	Several of the above	Monthly	N/A	All of the above	No	No	Yes	The lovely Mac monitor at the Final Cut Pro station.	It's very good now.

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12/2/2008 22:21:18	Word of mouth	Several of the above	Weekly	Once per semester or less	All of the above	No	No	Occasionally	Best: Collaborative Environment Fully stocked computer/peripheral lab Jeffrey Riman has been the best addition because he has facilitated a fundamental change in the environment in a positive way, empowered teachers and made the CET easy and efficient to work in. Everyone is talking! Worst: Printer servers going off line all the time so computers can't print. Front door lock access getting erased and taking awhile to get fixed (I use the lab at night and after Saturday Live).	Eliminating the things on the above "worst" list. :-/ A workshop on making podcasts (or repeat of one if you already did it before.)
12/2/2008 23:55:06	Word of mouth	Computers	Weekly	N/A	All of the above	No	No	Occasionally	access to the software I need. knowledgeable staff	
12/3/2008 0:52:45	Word of mouth	Computers	Monthly	N/A	All of the above	No	No	Occasionally	The space is comfortable with diverse equipment and helpful staff. As of late there have been disruptive computer-printer glitches.	
12/3/2008 7:30:55	Word of mouth	Several of the above	Weekly	N/A	Computer access, including peripheral equipment such as scanners & printers	No	No	Yes	that the printer work reliable the computer should start up faster to cluttered with programs	
12/3/2008 9:37:11	CET Presentation	Several of the above	Weekly	Once per semester or less	All of the above	N/A	Yes	No	Best: friendly , welcoming atmosphere; tools; possibility. Great place to be! Least: Its still a little bit too 'corporate' in feel, i.e., it is very good for new users, but could it feel more like an exciting lab for the most advanced FIT users? just a dream..	1. Some kind of wall for informal communication between faculty - ex., for showing interesting ideas, articles, images to others. 2. I would like to see ethical issues related to technology visibly considered: like recycling & EMF of equipment issues; keep identifying 'better practices' for using the tools - such as easiest log in procedure; dealing with any 'glitch' experiences of users; asking the hard future questions of what tech is about and where its going for us as communicators...
12/3/2008 9:50:55	CET Presentation	Computers	Weekly	Weekly	All of the above	Yes	Yes	Yes	Like: Availability of computers. Helpful staff. Quiet escape. Opportunity to learn new technologies and techniques.	
12/3/2008 10:33:28	CET Presentation	Several of the above	Monthly	Once per semester or less	All of the above	No	No	Yes	Dislike: Workstations are not clean -- there's usually crumbs and sticky spots from food and beverages.	More help with the equipment
12/3/2008 13:58:03	Website	Events, roundtables, seminars	Once per semester or less	Weekly	All of the above	Not Sure	No	Yes	The workshops and seminars. Its staff is very friendly and eager to help. Seminars and workshops are full of pertinent and usable information and tips. It's wonderful to get together with fellow adjuncts. Wish we could be together MORE often.	
12/3/2008 15:10:43	Flyer	Consultations with director and/or coordinator	Monthly	N/A	Personal help with technology, teaching strategies and project development	No	No	Occasionally	That we have support. That the support person is only part time. Very difficult when you have a glitch and are trying to give a quiz in the computer labs.	
12/3/2008 17:14:10	CET Presentation	Several of the above	Monthly	Monthly	All of the above	N/A	No	Yes	I like all the services and support offered by the CET. I am especially impressed with the various opportunities and funds available for faculty development.	Keep up the great work!
12/3/2008 17:35:18	CET Presentation	Events, roundtables, seminars	Once per semester or less	N/A	Computer access, including peripheral equipment such as scanners & printers	Yes	No	No		
12/3/2008 19:10:05	Flyer	Computers	Weekly	Weekly	Computer access, including peripheral equipment such as scanners & printers	No	No	No		
12/4/2008 8:08:39	Word of mouth	Events, roundtables, seminars	Once per semester or less	Weekly	Faculty to faculty technology workshops, training, seminars and roundtables	N/A	No	No		

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12/4/2008 9:56:50	Word of mouth	Several of the above	Monthly	Monthly	Personal help with technology, teaching strategies and project development	No	No	Yes	The helpfulness of the people there. I am a new Adjunct and I have been able to get a great deal of one-on-one help with IT. This has been a great help as I transitioned from a graduate student to a professor.	
12/4/2008 10:53:50	Word of mouth	Computers	Monthly	Once per semester or less	Personal help with technology, teaching strategies and project development	No	No	No		
12/4/2008 13:02:33	CET Presentation	Computers	Weekly	N/A	All of the above	No	No	Occasionally	It is very convenient, and well set up. But I have received help everytime I have needed it -- especially from Jeffrey. He is always so gracious and knowledgeable.	
12/4/2008 16:53:26	Word of mouth	Several of the above	Once per semester or less	Monthly	Personal help with technology, teaching strategies and project development	N/A	No	Yes		
12/5/2008 8:37:35	Word of mouth	Several of the above	Monthly	Once per semester or less	Computer access, including peripheral equipment such as scanners & printers	No	No	No	The computers, scanners etc. The technical help with software glitches.	Easier access to personnel.
12/6/2008 8:22:58	Word of mouth	Computers, scanners and/or video editing equipment	Weekly	N/A	Computer access, including peripheral equipment such as scanners & printers	N/A	No	No	best; printer and scanner access question support	clean the keyboards
12/6/2008 23:03:06	Word of mouth	Computers, scanners and/or video editing equipment	Weekly	Monthly	All of the above	No	Yes	Yes	The access to help from Jeffrey and his support team. Least = lack of color printer page size/ availability.	
12/7/2008 22:02:37	Website	Consultations with director and/or coordinator	Weekly	Monthly	Computer access, including peripheral equipment such as scanners & printers	N/A	No	Yes		
12/8/2008 11:32:44	Other	Several of the above	Monthly	Monthly	All of the above	N/A	No	Yes	Computers, printers, Jeffrey Riman and others who work there!	CET programs
12/8/2008 12:38:07	Word of mouth	Events, roundtables, seminars	Weekly	N/A	Personal help with technology, teaching strategies and project development	N/A	No	Yes		
12/8/2008 13:02:50	Other	Several of the above	Once per semester or less	N/A	All of the above	N/A	No	Yes		
12/8/2008 13:25:39	CET Presentation	Consultations with director and/or coordinator	Monthly	N/A	All of the above	N/A	No	Occasionally	I like its accessibility and open atmosphere.	
12/8/2008 15:27:05	Other	Several of the above	Weekly	Monthly	All of the above	N/A	No	Occasionally	THE MOST: CELIA, JEFFREY, AND ELAINE	
12/8/2008 16:56:21	Flyer	Events, roundtables, seminars	Monthly	Weekly	Faculty to faculty technology workshops, training, seminars and roundtables	N/A	No	Yes	THE LEAST: No dancing allowed	You are doing very well.
12/8/2008 17:42:53	Flyer	Computers, scanners and/or video editing equipment	Weekly	N/A	Personal help with technology, teaching strategies and project development	No	No	Yes	I like having th opportunity to have technical questions answered on the spot rather than coming for a training session that is invariably on a day when I am not scheduled to be at school.	More support staff to explain how to use equipemtn or systems (Angel)
12/9/2008 8:33:37	Word of mouth	Several of the above	Monthly	Monthly	Opportunities to meet with other faculty members	N/A	No	Occasionally	LIKE MOST Availability of assistance if I should need it.	
12/9/2008 14:55:26	Word of mouth	Computers	Once per semester or less	N/A	All of the above	N/A	No	Occasionally		
12/9/2008 18:01:09	CET Presentation	Several of the above	Weekly	Once per semester or less	All of the above	No	No	Yes	I find both Elaine Maldonado and Jeffrey Riman very helpful and professional. Both run excellent workshops which provide new learning and better teaching strategies.	A door that opens more easily!!!!!!!
12/11/2008 9:25:20	Website	Events, roundtables, seminars	Once per semester or less	Monthly	All of the above	Not Sure	No	No	The staff is adaptable to all faculty needs. They help you to the solutions and offer forums to learn from other faculty.	CET makes access easy and enjoyable.. Have learned from the workshops created for adjunct faculty.
12/11/2008 18:45:02	Flyer	Several of the above	Monthly	N/A	Personal help with technology, teaching strategies and project development	No	No	Occasionally	Wish I could engage more and hope to free up time in Spring 2009 to do so.	Wish I had a suggestion, but I've always gotten whatever I needed. Thanks!

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12/12/2008 12:55:07	Word of mouth	Several of the above	Monthly	Once per semester or less	All of the above	N/A	No	Occasionally	I like most the feeling of collegiality. Elaine, Celia, and Jeffrey make everyone feel welcome, and informal pedagogical conversations that never would have happened otherwise happen constantly in the CET because of that atmosphere. I wish more people (including myself) came to see each other present their scholarly work in the CET.	None. The CET is one of the best-functioning departments at FIT.
12/14/2008 20:16:28	Flyer	Events, roundtables, seminars	Monthly	Monthly	Faculty to faculty technology workshops, training, seminars and roundtables	N/A	No	Yes	CET is eager to help and service-oriented. New faculty seminars have been helpful.	
12/15/2008 11:15:06	Word of mouth	Consultations with director and/or coordinator	Once per semester or less	Once per semester or less	Personal help with technology, teaching strategies and project development	No	No	Occasionally		
12/16/2008 13:21:32	Word of mouth	Several of the above	Weekly	Once per semester or less	Computer access, including peripheral equipment such as scanners & printers	N/A	No	Yes	Computing and scanning equipment; competent and good-natured staff	Easier access. Yes, I know my card has a barcode strip that is supposed to get me in all the time, but it seems to expire each semester, so I have to spend nearly as much time at Security addressing the problem as working in the CET!
12/16/2008 14:58:31	Other	Computers	Monthly	N/A	Computer access, including peripheral equipment such as scanners & printers	No	No	No	I'm not sure if this is specific to CET, but what I like least would be all of the problems that exist with Angel: sending emails that don't make it to students, entering grades in drop boxes that don't show up in the grade book, entering grades that later disappear (despite saving them), students constantly complaining of problems submitting work, and students constantly saying that they submitted work but I do not receive it. It does not seem like a very good system, I wonder why the school dropped Blackboard? Maybe this was a state-wide decision, somehow?	
12/16/2008 15:42:16	Word of mouth	Several of the above	Weekly	Monthly	All of the above	Yes	No	Yes	I like everything about the CET. The equipment is great, it is a perfect environment for getting work done, the presentations and demonstrations are incredibly helpful, and the people there are just very nice and helpful. It's like a nice little community. I taught at FIT for two years before I knew about CET, and now I don't how I got by without it. It is the most valuable resource for teachers at FIT.	One of the desks is a little gimpy, like it has some loose screws or something. And the fact that the lock needed maintenance for about half a year was annoying, but that is security's problem, right? But seriously, I don't know, keep doing what you guys are doing, it's the best.
12/16/2008 21:37:46	Flyer	Several of the above	Monthly	Monthly	Faculty to faculty technology workshops, training, seminars and roundtables	N/A	No	Yes	There are a variety of learning/growth opportunities to enhance teaching. I have used what I learned in seminars successfully. A lot of the seminars I attend are crowded with people doing work, eating lunch. Is there anyway to move some of the lectures/workshops to a conference room that allows for more privacy?	None
12/17/2008 17:56:54	CET Presentation	Several of the above	Monthly	Monthly	All of the above	N/A	No	Yes	What I love about the CET is that it's trying to bring FIT into the 21st century to catch up with other universities around the country if not the world. It's striving for excellence in the institution of education. BRAVO to all in the CET that make it happen. We'll all catch up with you soon one day.	I love the mini seminars that are conducted. I believe that teachers need hearing about other teachers' experiences and problem solving certain issues help all of us in the long run and especially the new adjuncts.
12/18/2008 9:22:07	CET Presentation	Several of the above	Weekly	Weekly	All of the above	N/A	No	Yes	It's a comfortable place to work outside of my office and there is equipment there I don't have access to elsewhere.	I have participated in and attended a number of CET workshop sessions and find it distracting that people are working at computers while a session is in progress. I know that space is limited, but it would be ideal if the space for sessions was separate from the computer station area.

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12/18/2008 17:33:01	Other	Events, roundtables, seminars	Monthly	Weekly	Faculty to faculty technology workshops, training, seminars and roundtables	N/A	Yes	Yes	It is an outstanding resource for both new and seasoned faculty. The staff is a pleasure to work with and the range of services and events is excellent. The CET is unparalleled in providing support for faculty growth technologically and professionally. The CET performs a vital service for FIT.	Keep up the great work!
12/20/2008 20:18:10	CET Presentation	Computers	Weekly	Weekly	All of the above	N/A	No	Yes		
12/22/2008 15:44:33	Word of mouth	Computers	Weekly	Once per semester or less	Computer access, including peripheral equipment such as scanners & printers	No	No	No	The most: the availability and everyone is so helpful. The least: sometimes it is way too noisy and some faculty play music without using headphones. I generally ask them to turn it down, but I so feel guilty.	
12/23/2008 13:27:36	Word of mouth	Several of the above	Monthly	Monthly	All of the above	N/A	Yes	Yes	Most: The friendly and in-depth professional and technical support provided by CET personnel Elaine, Celia, and Jeffrey. The professional-development programs they put on, the F2F seminars, etc. Least: Can't think of anything. . . . guess that means I like everything about the CET!	Professional-development programs that would help me manage 15 - 50 adjunct faculty [both classroom and non-classroom] more effectively. Podcasts, streaming videos, and other online technologies that would give my faculty members access to professional-development programs 24/7.
12/23/2008 15:57:24	Word of mouth	Events, roundtables, seminars	Once per semester or less	N/A	All of the above	N/A	No	Yes		
12/25/2008 22:19:32	CET Presentation	Several of the above	Monthly	Weekly	Personal help with technology, teaching strategies and project development	No	No	Yes	I have enjoyed the spirit of collegiality in the room when I've worked there.	Faster computer connections!